

VICTORYO

SOFTWARE ENGINEER

CONTACT

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- 71A Conon Street, Appleby 9812, Invercargill, New Zealand

SKILLS

- Problem-solving skills
- Time management and prioritisation skills
- Teamworking
- Bilingual (English and Indoensian)

EDUCATION

Bachelor of Information Technology

SIT / Te Pūkenga

2020 - 2023
Invercargill, New Zealand

High School

Saint Peter HS

2013-2019
Pontianak, Indonesia

INTEREST

- Programming
- Sports
- Reading

PROFILE

I am enthusiastic about pursuing a career in IT, driven by the desire to immerse myself in dynamic environments and enhance my knowledge and skills within IT departments. I am particularly passionate about collaborating with SIT / Te Pukenga to delve deeper into applied method pathways and diagnostics. My keen interest lies in contributing to the field of Software Development, where I aim to broaden my expertise in software development, aligning with a focus on precision and acuity. I am eager to bring my dedication and enthusiasm to a role where I can actively contribute to the growth and success of IT initiatives.

WORK EXPERIENCE

Shift Manager

Burger King 2021-2024

While I was working at Burger King and studying at SIT, I took on the role of a manager. My main focus was making sure everything ran smoothly during the shift, handling Back of House (BOH) operations, and ensuring our sales were at their best.

- Ensuring smooth day-to-day operations of the restaurant.
- Took charge of the Back of House (BOH) operations, making sure everything ran smoothly. I was hands-on with ordering stock, ensuring we had what we needed to prep food efficiently..
- Implemented strategies to enhance sales performance, contributing to the overall profitability of the restaurant.
- Worked collaboratively with team members to coordinate tasks and maintain a positive work environment.
- Thrived in a fast-paced environment, demonstrating adaptability and quick decision-making skills.
- Prioritized customer satisfaction, ensuring a high standard of service and addressing customer needs promptly.

Help Desk

SIT / Te Pūkenga 2023

During my internship at SIT, I actively contributed to the Help Desk, where my primary focus was assisting fellow students facing challenges with their devices. In this role, I provided timely and effective support, addressing a variety of technical issues. This experience refined my technical troubleshooting skills and strengthened my dedication to assisting others in navigating the complexities of their digital tools.

- Acted as a reliable resource at the Help Desk, providing personalized assistance to fellow students facing device issues.
- Approach problem-solving with a touch of patience, ensuring each student felt supported and understood.
- Ensuring my solutions were not just effective but also straightforward, making the issues less stressful for students.

REFERENCES

Joshua Hayes

IT Programme Manager (formerly) / Tutor

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